A GLOBAL AGRIFOOD MANUFACTURER

Eleven plant managers asked. Eleven assessments back.

The group's security governance team runs its cybersecurity self-assessments for plants and suppliers on Ayurak Trust. Every plant manager it asked completed the operational-technology assessment, and every supplier it asked about process-control systems sent theirs back complete.

11 of 11	6 of 6	66
plant managers completed the OT self-assessment (2023 round)	supplier OT and process-control assessments returned complete	assessment invitations sent across nine programme rounds, 2022 to 2025

THE SITUATION

In a manufacturing group, the people who know how the plant's operational technology is really run are plant managers and the suppliers who maintain the control systems. They are not security staff, and they have plants to run.

The governance team needed their answers in a form that could be compared site by site, repeated every year and shown to an auditor, without chasing documents by email.

WHAT WE BUILT

One questionnaire per audience

The team built separate assessments for the questions each group can actually answer: a general cybersecurity assessment, an OT assessment for plant managers, an OT and process-control assessment for suppliers, and a request for information to compare security-awareness training providers.

Invitations instead of attachments

Each respondent got a personal link. Answers save as they go, so a plant manager can stop halfway through a shift and pick up later. The team sees who has started, who has finished and who has not opened the link.

Answers that can be compared

Every site and supplier answers the same versioned questionnaire, so results can be read side by side. The security-awareness RFI went to ten training providers on the same terms, which makes the comparison fair.

A new version without losing the old one

In 2025 the team issued version 2.0 of the self-assessment to 17 respondents. Earlier rounds stay intact, so the next comparison is like for like.

RESULTS

- Every plant manager invited to the 2023 OT round completed it: 11 of 11.
- All six supplier assessments on process-control systems came back complete.
- The programme has run on the same platform since August 2022, through nine rounds and two questionnaire versions, with 66 invitations sent.
- The 2025 v2.0 round went to 17 respondents and is still open. It is counted here as open, not as a result.

RELATED USE CASES

Framework scores that show how many controls were assessed · An audit trail the auditor can verify · From architecture diagram to a fix you can check

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Customer name withheld. Every figure on this page comes from the live platform.

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